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January 7, 2020

Debra A. Howland
Executive Director
New Hampshire Public Utilities Commission
21 S. Fruit Street, Suite 10
Concord, NH 03301

Re: 4th Quarter 2019 Customer Migration Report

Dear Director Howland:

In its Order No. 24,714 – Order Approving Energy Service Rate in Docket DE 06-125, the Commission directed PSNH d/b/a Eversource Energy to provide monthly data regarding the migration of its customers to the competitive market on a quarterly basis. Enclosed for filing with the Commission is a Customer Migration Report for the 4th quarter of 2019. This report is being filed electronically with one paper copy being sent to the Commission.

Please feel free to contact me if you have any questions regarding this matter.

Sincerely,

A handwritten signature in black ink, appearing to read "Todd Bohan".

Todd M. Bohan
Team Lead, NH Rates

TMB:kd
Enclosure
cc: Service List (by electronic mail only)

Eversource Energy - New Hampshire
Migration of Customers To and From the Competitive Energy Supply Market
2019 Quarter 4 Report
to the New Hampshire Public Utilities Commission

	Customers Receiving Energy Service From the Competitive Market			Retail Sales			
	(1)	(2)	(3)	(4)	(5)	(6)	(7)
	Number of Customers Not Billed for PSNH's Energy Service	Total Kilowatt-hours Delivered (KWH)	Estimated Demand at the Time of PSNH's System Peak Reported to the ISO-NE (KW)	Total Customers Taking Delivery Service	% of Customers Not Billed for PSNH's Energy Service as a % of Total Customers* Col (1) / Col (4)	Total KWH Delivered To All Customers (KWH)	%of Kilowatt-hours Not Billed for PSNH's Energy Service as a % of Total KWH Col (2) / Col (6)
<u>October</u>							
Residential	96,223	45,372,200		442,534	21.74%	206,361,411	21.99%
Small C&I Rate G	27,932	74,390,326		76,757	36.39%	123,971,494	60.01%
Medium C&I Rate GV	1,198	115,181,812		1,392	86.06%	124,248,800	92.70%
Large C&I Rate LG	115	94,915,863		125	92.00%	96,842,165	98.01%
Street Lighting	<u>375</u>	<u>728,727</u>		<u>761</u>	<u>49.28%</u>	<u>1,148,442</u>	<u>63.45%</u>
Total	125,843	330,588,928	576,672	521,569	24.13%	552,572,312	59.83%
<u>November</u>							
Residential	87,368	48,200,698		442,424	19.75%	222,189,777	21.69%
Small C&I Rate G	27,728	73,108,004		76,567	36.21%	123,287,055	59.30%
Medium C&I Rate GV	1,193	117,172,347		1,386	86.08%	126,035,305	92.97%
Large C&I Rate LG	111	92,455,767		121	91.74%	94,188,896	98.16%
Street Lighting	<u>374</u>	<u>761,323</u>		<u>760</u>	<u>49.21%</u>	<u>1,218,160</u>	<u>62.50%</u>
Total	116,774	331,698,139	651,893	521,258	22.40%	566,919,193	58.51%
<u>December</u>							
Residential	86,334	62,424,895		443,763	19.45%	296,220,371	21.07%
Small C&I Rate G	27,553	84,626,115		76,573	35.98%	147,277,719	57.46%
Medium C&I Rate GV	1,177	128,067,063		1,380	85.29%	138,752,178	92.30%
Large C&I Rate LG	113	94,949,196		124	91.13%	97,420,596	97.46%
Street Lighting	<u>376</u>	<u>825,231</u>		<u>757</u>	<u>49.67%</u>	<u>1,351,618</u>	<u>61.06%</u>
Total	115,553	370,892,501	653,501	522,597	22.11%	681,022,481	54.46%

**"Total Customers" refers to all customers taking Delivery Service.